

FREQUENTLY ASKED QUESTIONS

1. WHAT IS A HWSETA-ACCREDITED CARER?

To have an HWSETA-accredited Certificate means the College/Training Facility where you did your Carer Course must be registered with the Health & Welfare Sector Training Authority.

2. WHAT IS OUR OFFICE ADDRESS?

Office No. 103, 1st Floor, Paardevlei Rising, Gardner Williams Avenue, Paardevlei, Somerset West, 7130

3. WHAT ARE SUPPORTING DOCUMENTS REQUIRED FOR REGISTRATIONS?

We require:

- A clear copy of your ID.
- CERTIFIED copies of all your nursing certificates/diplomas.
- Latest CV.
- Annual SANC receipts.
- Hepatitis B vaccination record or a copy of a lab report if you've been tested for immunity/antibodies to the Hep B Virus.
- A letter from your bank confirming your banking details.
- A SARS registration letter confirming your tax number.
- Proof of indemnity cover against possible medical malpractice claims.

All these documents are compulsory to successfully register with Pple Healthcare.

4. WHERE MUST YOU FORWARD YOUR APPLICATION FORMS TOO?

opshealthcare@pple.co.za

5. WHAT ARE CRIM CHECKS?

Criminal checks are like a police clearance. We use your ID number to check if you have any criminal offences against your name. We can also do a Criminal Record Check using your fingerprints.

6. WHAT ARE THE RATES?

The hourly rates vary according to your rank, qualifications/experience. The hourly rates for government hospitals differ from private hospitals. Our staffing co-ordinators will be able to assist you with these rates.

7. WHAT HOSPITALS DO WE SERVICE?

We provide locum nursing staff to all the government hospitals in the Western Cape. We also provide locum nursing staff to various private hospitals/institutions in the Western Cape.

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8. IF I AM ALREADY LOCUMING AT A CLIENT AND I WANT TO MOVE OVER TO YOUR AGENCY, CAN THIS BE DONE?

Yes, absolutely. You just need to contact us tell us which hospital and ward you are working at and we will make contact with the client.

9. WHAT DO I DO IF I HAVE RECEIVED AN ADDITIONAL/EXTRA NURSING QUALIFICATION?

Please inform us immediately and forward your certificate to us. This way we can update your profile as soon as possible and get shifts for you for that particular qualification.

10. MY BANKING DETAILS HAVE CHANGED, WHAT DO I NEED TO DO TO ENSURE THAT MY SALARY IS PAID INTO MY NEW BANK ACCOUNT?

Please inform us immediately and forward a bank confirmation letter to us. We will amend your details to ensure that your salary goes into your new bank account.

11. I WANT TO JOIN PPLE HEALTHCARE BUT WHAT DO I DO IF I DO NOT HAVE MEDICAL MALPRACTICE INDEMNITY COVER?

You are welcome to take our Medical Malpractice Indemnity Cover. It covers you for a full year from your first date of confirmed employment with Pple Healthcare. The premium amount changes yearly, and it is a once-off deduction. It's quick and easy so you do not need to worry about monthly payments.

12. HOW DO I LET YOU KNOW WHAT MY AVAILABLE SHIFTS ARE FOR THE MONTH?

Please inform us with your availability via WhatsApp, email or telephonically. We will then update our internal system with your availability and it will flag you as available when we are needing to fill a vacancy.

PLEASE CONTACT US FOR MORE.

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