

COMPANY PROFILE



OUTSOURCED WORKFORCE SOLUTIONS

INDUSTRIAL • HOSPITALITY • HYGIENE • HEALTHCARE



Creating opportunity. **Delivering with passion.**

AN INTRODUCTION TO **THE PPLE GROUP**

The Pple Group has more than two decades of experience as a comprehensive human resource specialist and has been under the complete ownership of DP World since 2010.

We foster economic and personnel development by seamlessly aligning human resources and services with the unique requirements of businesses. Leveraging our extensive industry knowledge, strategic client partnerships, and custom-tailored solutions across our four distinctive brands, we provide fulfilling and meaningful employment opportunities to our workforce.

Pple has consistently broadened our service portfolio, maintaining a steadfast commitment to delivering expertly managed Workforce Solutions and Functional Outsourcing. Our unwavering dedication to upholding high ethical standards and ensuring compliance underscores our approach to business.



OUR FOOTPRINT



pple™ HOSPITALITY

pple™ INDUSTRIAL

pple™ HYGIENE

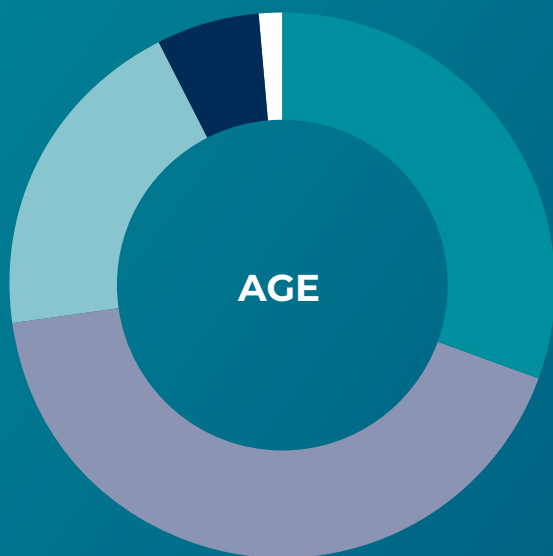
pple™ HEALTHCARE

outsourc by pple™

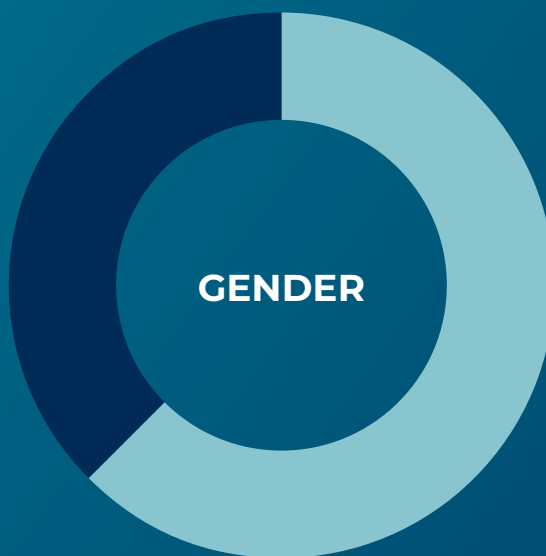
INITIATIVES, ACCREDITATIONS AND ASSOCIATIONS



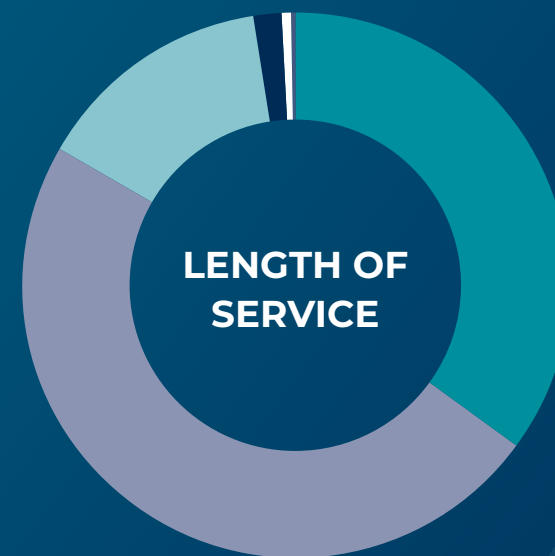
EMPLOYEE STATISTICS



	18 - 29 years:	30.7%
	30 - 40 years:	42.2%
	41 - 50 years:	19.8%
	51 - 60 years:	6.1%
	61+ years:	1.2%



	Female:	37.5%
	Male:	62.5%



	1 year or less:	35%
	2 - 5 years:	48.4%
	6 - 10 years:	13.9%
	11 - 15 years:	1.8%
	16 - 20 years:	0.6%
	21+ years:	0.08%

EMPLOYEE STATISTICS



WE CURRENTLY PLACE OVER

10 000

TEAM MEMBERS

ON SITE PER DAY.



ppleTM HOSPITALITY

1479

ppleTM INDUSTRIAL

2204

ppleTM HYGIENE

436

ppleTM HEALTHCARE

141

outsourc^{by pple}TM

4447



THE BENEFITS OF **OUTSOURCING**

There are countless benefits to outsourcing the supply and administration of your workforce.

- **Reduction in administration** and associated stress for operational teams.
- Management and leadership can **focus on the bigger picture** of their business.
- **Increased flexibility and availability** of staff according to the company's needs.
- HR functions, such as **sick leave, annual leave and disciplinary matters**, are no longer an issue for management.
- **Hiring, training and dismissals** are handled from start to finish.



Pple Hospitality is the largest supplier of full-service people solutions to the hospitality industry in South Africa. We are famous for the quality and skills of our teams.



INDUSTRY SCOPE



HOTELS



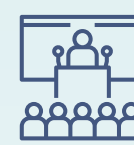
CASINOS



STADIUMS



PRIVATE
FUNCTIONS



CONFERENCES



EVENTS



ACCESS TO **TALENTED HOSPITALITY STAFF**



CHEFS

Commis Chefs, Chefs
de Partie, Sous Chefs



SERVERS

A la Carte, Butlers,
Sommeliers, Executive Waiters



BAR STAFF

Mixologists, Cocktails,
Banqueting



FRONT OF HOUSE

Baristas, Receptionists,
Porters, Concierge, Drivers



CLEANING STAFF

Kitchen, Scullers, Public
Areas, Housekeeping



SUPERVISORS

Management, Functions,
Restaurants, Events



TRAINING OVERVIEW

We have an assortment of trainers and organisations available to address all requirements. Specialist trainers provide coaching and mentoring for staff and management.

- **Qualified** instructors.
- **Induction and service training** before being placed on assignment.
- Regular **“On-The-Job”** and client-specific training.
- **Cape Wine Academy** courses.
- Internationally-recognised **City & Guilds programs**.
- **South African Chef’s Association** specialised courses.



Pple Industrial has earned a reputation as a leader in managing and supplying human capital to the logistics, warehousing, distribution, supply chain, manufacturing, and related industries.



INDUSTRY SCOPE



LOGISTICS



WAREHOUSING



DISTRIBUTION



MANUFACTURING



MINING



COMPLETE PEOPLE SOLUTION

FOR YOUR WAREHOUSING, SUPPLY CHAIN,
DISTRIBUTION AND MANUFACTURING NEEDS.

- Managers
- General workers
- Administrators
- Specialist drivers
- Machine operators
- Warehouse staff
- Manufacturing staff

TRAINING OVERVIEW

Our commitment to continual training and development of our people makes each of our team members stand out.



Defensive driver theory & **VTS Driver** assessment



Driver assessments



Refresher and novice training – **lifting equipment**



Basic **firefighting**



Basic **first aid**



Eco/fatigue/health & wellness awareness



Customer care awareness



Customisable **training interventions**



Pple Hygiene has become a leading cleaning, hygiene and pest control specialist. Our knowledge spans commercial and high-access cleaning, specialised carpet services, hygiene, pest control, and more.



CLIENT SPECTRUM



COMMERCIAL



INDUSTRIAL



AUTOMOTIVE



MANUFACTURING



MEDICAL



RETAIL

SPECIALISED CLEANING SERVICES



Chemical **deep-cleaning**



Sports **stadium, function & event** cleaning



Pest control



Motorised equipment rental



Supply of **hygiene consumables**



Pre- and post-occupation cleaning



Hygiene equipment rental and servicing



Specialised cleaning solutions



Supply of **food-safe chemicals**

SAFETY & SUSTAINABILITY

Pple Hygiene is committed to safe and sustainable cleaning practices. Using technology and environmentally friendly products, we ensure that we maximise safety and minimise our footprint.

Our initiatives include: _____



Water Remediation System

Our water filtration system can save up to 500L per day, per unit.



Chemical Care

QR codes on all containers allow easy cloud-based MSDS and TDS access.



Food Safety

We apply HACCP (Hazard Analysis and Critical Control Points) standards to all our sites.



Our average is above 96% for Food Consulting Services (FSC) and Brand Reputation through Compliance (BRC) audits.





Pple Healthcare is a premier medical staffing supplier, specialising in the supply of nursing and related staff to hospitals, clinics and other healthcare establishments.



CLIENT SPECTRUM



HOSPITALS



FRAIL CARE CENTRES



CLINICS



RETIREMENT VILLAGES



COMPETENT, CARING & **PROFESSIONAL**

- **Clinical Staff**, including medical officers, nurses, pharmacists and porters.
- **High-care** and **general ward** personnel.
- **Trauma-qualified** and experienced personnel.
- **Theatre, Recovery** and **Anaesthetic** professionals.
- **ICU, NNU** qualified staff.
- **Frail care** professionals.
- **Pharmacy** and **day clinic** personnel.

TRAINING OVERVIEW

We are committed to providing continuous professional development to all our staff - ensuring they are always well-qualified to service our clients.



BLS & CPR
Training



Site-specific
Training



Vaccination
Training



Renal
Training



Online Training
(including Back to Basics, Scope of Practice,
Ethics Professional Behaviour)



Outsourc by Pple provides full functional outsourcing solutions across manufacturing, logistics, warehousing and FMCG environments. We manage all operational functions for our clients, delivering measurable outcomes by integrating people, processes, and technology.



INDUSTRY SCOPE



LOGISTICS



WAREHOUSING



DISTRIBUTION



MANUFACTURING



FMCG



RETAIL

SERVICE OFFERING

We take full responsibility for delegated non-core operational functions, including planning, performance, reporting, compliance and workforce management.

Functions delivered include:



End-to-end warehouse management



Assembly & line support



Receiving & dispatch



Inventory management



Materials handling



Hygiene & cleaning operations



Quality & compliance management



Scanning, labelling & documentation
processing

CLIENT VALUE DELIVERED

- **Improved throughput** and operational efficiency.
- **Flexible scaling** of operational capacity.
- Reduced overheads and **predictable costing.**
- **Full compliance visibility.**
- **Performance accountability.**

“Outsourc by Pple reduced our admin burden by 40% and gave us back time to focus on growth.”

~ Client Ops Director





WHY PARTNER WITH OUTSOURC BY PPLE

We bring **operational stability, discipline and high performance**, allowing you to focus on core strategic priorities while we run the function.



Success Story



DELIVERING

MEASURABLE & EFFICIENT PERFORMANCE

Successful
onboarding



3571 STAFF in only 47 DAYS

ACROSS

4

geographic locations
at 6 separate sites

ACROSS

14

areas of work
(perishable
& grocery)

45

job categories
from receiving
to management

DELIVERING MEASURABLE & EFFICIENT PERFORMANCE

THE HIGHLIGHTS

Complete legal compliance on
**SEC. 197
PROCESS**

**ALL STAFF
COMMUNICATION**
and query touchpoints were
addressed, both in person
and digitally

 **A HIGH DEGREE OF
PAYROLL ACCURACY**
was achieved from day 1

5.3%
QUERY RATE
(resolved in 1 week)

**Continued
Success**

382
NEW STAFF
60 DAYS
after takeover

The PnP story
demonstrates our ability
**to roll out and onboard staff
at a significant scale with a
high degree of accuracy**
in a short period of time.

**Reduction in
administration**
and associated stress
for operational teams.

Management and
leadership can **focus
on the bigger picture**
of their core business.

Increased flexibility
and availability of staff
according to the
company's needs.

HR and IR functions
such as sick leave, annual
leave and disciplinary
matters **are no longer an
issue for management.**

**Management of the total
EMPLOYEE LIFE CYCLE.**

OUR PPLE ON THE MOVE

Our dedicated Pple team has access to a full fleet of vehicles, ensuring safe and reliable transportation to every site. With designated transport, our staff arrives punctually for every shift, ready to deliver excellent service.





PLEASE CONTACT US FOR MORE INFORMATION ON OUR SERVICES.
WE WOULD LOVE TO PARTNER WITH YOU.

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Pple Group (Pty) Ltd | Reg. no: 1999/016850/07
Creating opportunity. **Delivering with passion.**